

\* = Lower figure is an improvement

## Appendix I - Performance Measures

Ref.	Achievement measure	2013-14	2014-15	2015-16	Latest information
<b>Care – OED23</b>	Percentage of Older People and People with Physical Disabilities where an increase is seen in achieving what is important to them.	New Measure	New Measure	New Measure	82%
<b>Care - HOL/001</b>	People who note that they can do what is important to them (questionnaire)	New Measure	New Measure	New Measure	54.26
<b>Care - SCA/001</b>	Rate of delayed transfers of care for social care reasons per 1,000 population aged 75+. *	1.55	1.05	2.38	5.6
<b>Care - OED003</b>	Enablement - Percentage of cases who have received a period of enablement who leave without a care package.	54%	45%	55%	56.4%
<b>Care - SCA/002a</b>	Proportion of older people (65 years old or over) receiving assistance to live at home per 1,000 of the population. *	46 (4.6%)	45 (4.5%)	43 (4.3%)	42 (4.2%)
<b>Care - SCA/002a LOCAL</b>	Proportion of older people (65 years old or over) receiving assistance to live at home per 1,000 of the population. *	79 (7.9%)	78 (7.8%)	73 (7.3%)	74 (7.4%)
<b>Care - SCA/002b</b>	The proportion of older people (65 years old or over) that the authority assisted in care homes per 1,000 of the population who were 65 years old or over on 31 March. *	26 (2.6%)	24 (2.4%)	23 (2.3%)	23 (2.3%)
<b>Care - SCA/002b LOCAL</b>	The proportion of older people (65 years old or over) that the authority assisted in care homes per 1,000 of the population that were 65 years old or over on 31 March except for those who are self-funded. *	20 (2.0%)	18 (1.8%)	17 (1.7%)	17 (1.7%)

\* = Lower figure is an improvement

<b>Care - SCA/019</b>	Of the % of the adult protection referrals completed during the year, the percentage where the danger has been controlled	96%	100%	97%	100%
<b>Care - SCA/019 LOCAL</b>	Of the % of the adult protection referrals completed during the year, the percentage where the danger has been controlled (except for those who have refused intervention)	-	-	99%	100%

**Care – OED23** - A baseline has been established for a total of 537 cases of which 111 have been reviewed. The 82% in question, therefore, represents a total of 111 individuals who have set an original baseline and, then, have been reviewed by a worker to discuss progress with achieving what's important to them. 91 individuals have experienced improvement, 13 individuals have not experienced change since the previous review and seven individuals have seen a deterioration.

**Hol/001** - Note that 38% have expressed that they can do what is important to them, sometimes.

**Care - SCA/001** - If the performance continues the same for the remainder of the year it is anticipated that we will perform significantly lower than the Wales average - estimated performance of 6.0 compared to the Wales median (4.9) in 15/16. A rate of 2.6 is the best that we can aim for as a final figure and that would be dependent on not having any other delayed case for the remainder of the financial year.

**Care - SCA/002a** - This national measure does not include those people who receive services that are of a more preventative nature e.g. Telecare and Enablement. The measure only includes the traditional services e.g. Home Care. In order to get a full picture of those people who receive support in their homes, a local version of the measure has been created (**SCA/002a LOCAL**).

**Care - SCA/002b** - This national measure calculates the 'self-funders' who reside in the County's Residential Care Homes. Gwynedd has many internal care homes compared to the rest of Wales and accounting the 'self-funders' can confuse the situation when comparing the situation nationally. A local version has been created that exempts 'self-funders' (**SCA/002b LOCAL**).

**Care - SCA/019** - This national measure does not exempt those people who have refused intervention. A local version has been created that exempts those individuals who have refused intervention (**SCA/019 LOCAL**) and it is assumed that this gives a better picture of the actual situation.